# STEPHEN T. RIZZO JR.

# **RELEVANT SKILLS**

Developer and AI Data Expert with extensive experience in technology roles, excelling in Java development and training AI systems. Adept at crafting innovative gaming experiences and communities, along with enhancing AI performance, utilizing a wide range of tools including Java APIs, PHP, Python, LUA, llama3, MySQL, GitHub, and Maven. Known for a collaborative and forward-thinking approach, committed to pushing the boundaries of technology and driving future advancements.

# **EMPLOYMENT HISTORY**

#### OCT 2024 - PRESENT

## AI Trainer, Alignerr

- Analyze and guide the creation of AI-generated text, images, and content for accuracy and relevance.
- Provide human guidance to improve and perfect AI systems across various projects.

#### SEP 2024 - PRESENT

## Data Expert, Pareto Al

- Collaborate on AI projects with STEM experts in various domains.
- Conduct detailed model result analysis and QA, ensuring project goals are consistently achieved through model training.

#### JUN 2023 - PRESENT

## US AI Rater, Telus International, Remote

- Evaluating the accuracy of various types of information, including text, web pages, and images, for leading search engines through an online tool.
- Providing constructive feedback on policies and training exercises to enhance operational efficiency and effectiveness.

#### JAN 2014 - PRESENT

#### Developer, Self

- Develop gaming community projects using Java, enhancing player engagement and satisfaction.
- Implement MySQL databases for cross-server data, boosting player retention and profitability.
- Collaborate via GitHub and Maven, ensuring streamlined version control and project management.

#### JUL 2017 - MAR 2018

#### Customer Service Representative (CSR), Acme Markets

- Resolved customer issues, processed returns, ensuring smooth transactions and customer satisfaction.
- Maintained safety standards across departments, enhancing workplace safety and compliance.
- Led a team in a high-volume retail environment, improving efficiency and team collaboration.

#### APR 2017 - JUL 2017

#### **Cashier, Acme Markets**

- Acknowledged by Regional Manager for outstanding service and leadership skills.
- Facilitated cross-department collaboration, improving operational workflow.

## EDUCATION

2017 - 2021

## BACHELOR OF SCIENCE, WEST CHESTER UNIVERSITY OF PENNSYLVANIA, West Chester, PA

• NSA CAE-CD (National Security Agency - Center of Academic Excellence in Cyber Defense) Certificate

# SKILLS

Java, PHP, MySQL (Programming, Databases)

AI Data Training (Various Domains)

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Video Editing (Premiere Pro)

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HTML/CSS/JS + Web Servers (Apache, Linux)

Customer Service / PR / Project Management

Social Media Marketing (X) ● ● ● ● ○